



Checkliste

Prior to installing/configuring IUM

- Create a group (without application access) for the IUM software users (they will later share the shared licenses provided by IUM)
- Create a group (without application access) for the IUM service management users (who will later share the shared licenses provided by IUM)
- Create a Group with Application Access for Jira Software
- Create a group with Application Access for Jira Service Management
- From Jira 8.19.0 activate the dark features for email notification of IUM users without licenses

<https://your-jira-instance/secure/admin/SiteDarkFeatures!default.jspa>

and enable the Dark Feature (Side Wide Dark Feature)

com.atlassian.jira.send.email.notifications.to.user.without.application.access.enabled

- Change the "Global Permissions" in Jira (Settings → System → Global Permissions) and add the IUM Access groups (allows you to mention IUM users in JS/JSM in comments/boards/tickets/issues)

Only if the Jira Internal Directory is not used

- LDAP permissions are set to "Read Only, with Local Groups"

Setup check IUM (after configuration)

- There are no users in the IUM user group(s) with a permanent license from another group, there are no users in the IUM Access group(s) at this time
- There are no users in the IUM Access group(s) at this time



Function test IUM (after setup check)

Recommended config for testing

- We recommend keeping the number of shared licenses low (keep them 1 lower than the number of shared licenses available to people or browsers)
- Duration in minutes should be set to “3” during testing (short waiting time during testing)
- The "internal audit" should be run (which allows you to quickly check whether the user is correctly copied and removed from the group)

Functionality Checklist

- Logging in to an IUM user works (the user has been added to the IUM Access group)
(Audit log: User x added to group)
- Logging out the IUM user works (the user has been removed from the IUM Access group)
(Audit log: User x removed from group)
- Display of the queue (if more users log in than the set value for shared licenses)
- The user is automatically logged in during the queue display (approx. 15 sec delay)
when another user logs out.
- The user is automatically logged in after the queue timer expires
- The queue timer restarts if the user cannot be logged in (because all other users
have not been inactive long enough)
- Display of your own logo and text (change under IUM Configuration – Design)
- Assignee assignment JS/JSM of user from IUM user group and IUM access group
- Comments, reporter, watcher with users from IUM User Group and IUM Access Group
- Email notification with users from IUM User Group and IUM Access Group

Automatic removal

- Manuell
- job

User Sync

- Manuell
- job